

# Saladplate

Info Deck | May 2020



# 1

# **Our Background**

Developed by Informa Markets, the No.1 B2B trade shows organiser

# What's Informa markets?

Informa plc is a Leading, Global Business Information Services Group

11,000+

**EMPLOYEES**WORLDWIDE



10B

MARKET CAP



30+

OFFICES IN OVER 30 COUNTRIES



FTSE 100

LISTED ON THE LONDON STOCK EXCHANGE



### **OUR SPECIALIST MARKETS**

4,400+

colleagues

40+

countries

550+

B2B Brands

**INFORMA OVERVIEW DECEMBER 2018** 

40+ YEARS

24 Shows

**10K** Exhibitors

240K+ B2B Visitors

**INFORMA OVERVIEW DECEMBER 2018** 



### Saladplate is an Online B2B marketplace + Workflow Solution

#### **Overview:**

Saladplate is an online marketplace designed for Food & Hospitality professionals. It also provides different workflow solutions that help our customers save time and money.







#### What is Saladplate?

For the last 40 years, Informa has been helping food and hospitality industry professionals like yourself discover innovative new products and build long-lasting relationships with business partners at Asia's leading food and hospitality trade shows. With such a vast experience in bringing businesses together, we've learned a lot about the industry – and that is how we knew the time was right to create Saladplate, an online marketplace specially tailored to match food and hospitality buyers and sellers.













# Key Statistics (ASEAN F&H Shows: latest 2 editions)

530K

**Total Buyer Number** 

149K

**Distributors** 

187K

**Hotels** 

381K

**HoReCa** 

176K

**Restaurants** 

502K

**Buyers From Asia** 

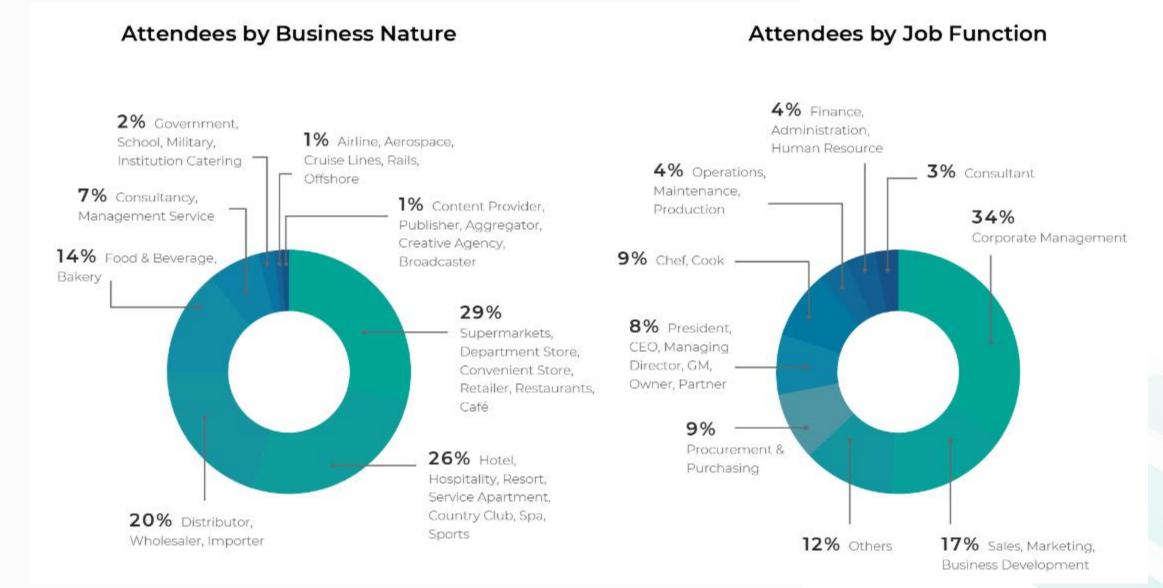
**28K** 

Supermarket/Groceries
Department Store

18K

<u>Cafes</u>

## Saladplate Database Segmentations



### Core Values and Industry Pain-Points

#### **Our Core Values:**

- Trust: Most of the suppliers are our exhibitors while buyers are our event visitors, these customers are more reliable and higher quality than buyers on other media databases and generic B2B online marketplaces.
- **Efficiency:** We understand that there are complicated work processes that take a lot of time. Saladplate streamlines customer workflows and make them cost-effective.
- **Connection:** We have AI and analytical experts that identify patterns in the data and help you find the right business partners and the products that can be very time-consuming to find.

#### **Industry Pain-points:**

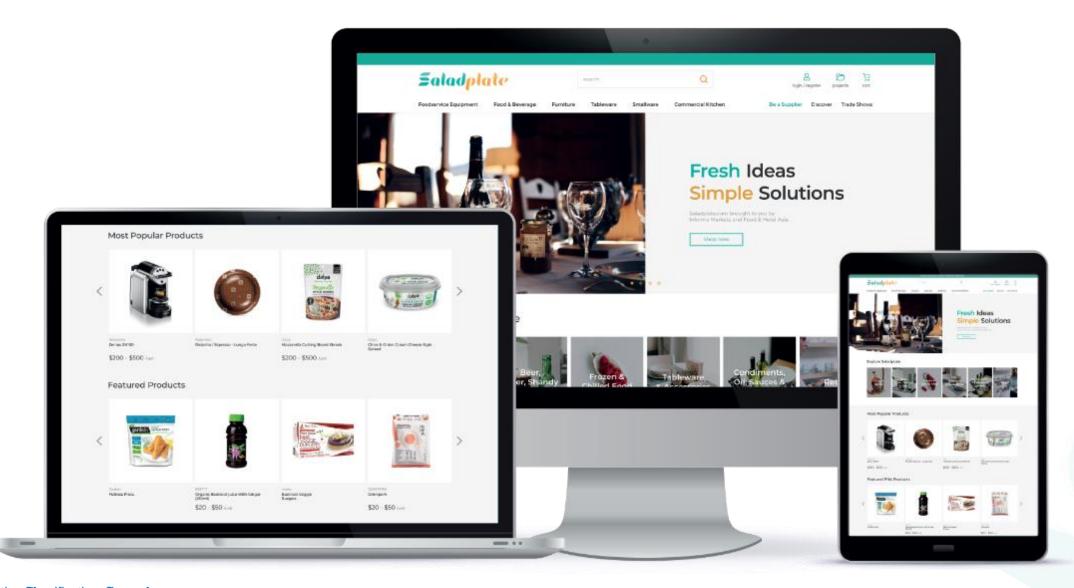
Suppliers	Buyers
Currently: Limited travel and face to face meeting	Difficult to verify product quality
Difficult to build trust with customers	Current B2B e-commerce is very limited and only provide generic search for brands and products.
Concerned about data security	Suppliers' info is not detailed enough
Time consuming to develop proposal	Hard to manage multiple-supplier quotes
Lack of B2B buyer pipeline	Difficult to find products beyond the trade shows



### **Our Features**

From a deep understanding of customer needs

# **Omni-Channel Marketplace**



### Features & Benefits for Suppliers

#### 1. Digital Product Catalogues

- Mobile responsive online catalogues
- 24/7 Connect with new customers online
- Brand exposures

#### 2. Easy Sales Proposal

- Create and download customised digital proposals anytime, anywhere
- Empower your sales reps to optimise their sales effort

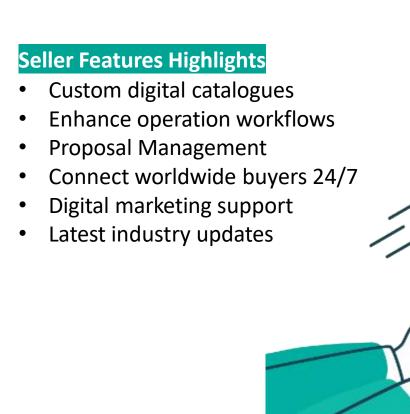
#### 3. Analytics and Reporting

- Real-time sales and product performance reports
- Better insights and forecasting

#### 4. Marketing Service for Lead Generation

- Saladplate offers a comprehensive set of marketing services to help customer generating awareness with millions engaged decision makers across Food and Hospitality sector in Asia.
- Dedicated / Themed eDMs, Feature Articles, Webinars

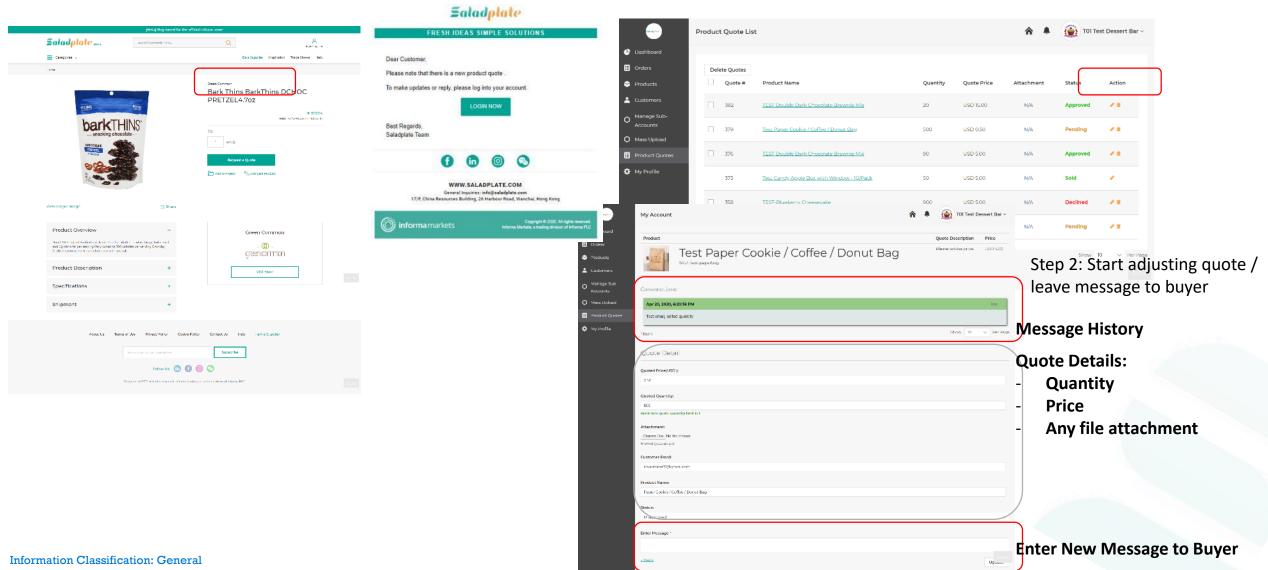
## Services Highlights



### **Buyer Features Highlights**

- Smart project management
- One stop sourcing platform
- Quotation & suppliers management
- Worldwide products from trusted suppliers
- Latest brands/sourcing trends

### **Quotation Management**



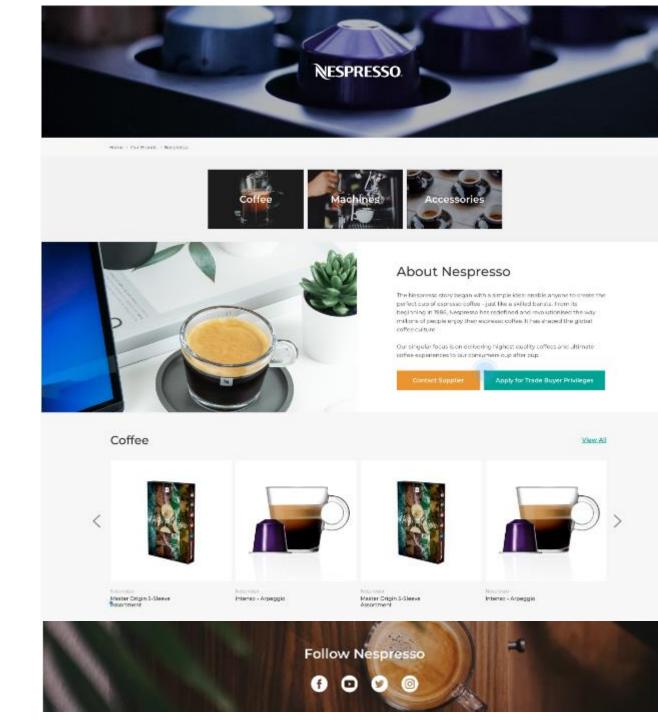
### **Company Profile Page**

#### Seller

- Support detailed company introduction
- Support multi-category listing
- Support certification/qualification displays
- Support social media channels

#### **Buyer**

- 1-click to request quotation
- 1-click to contact supplier
- Apply trade account to view special pricing
- View all company products



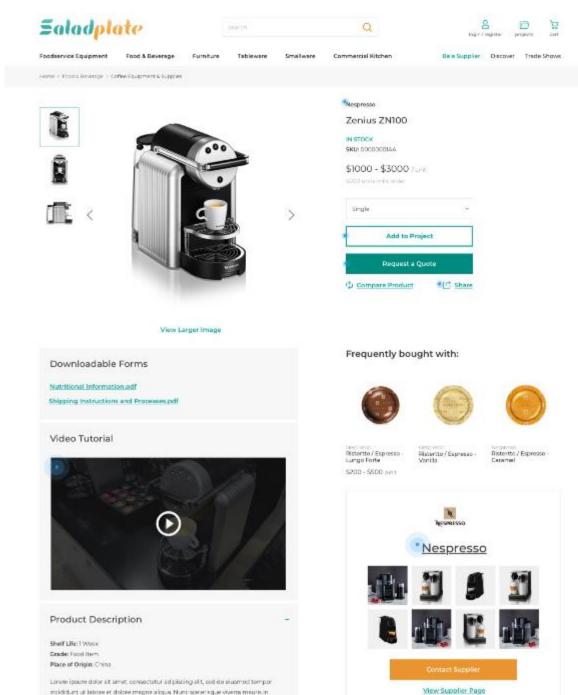
## **Product Page**

#### Seller

- Support high-resolutions images and videos
- Support detailed product description
- Support price variations
- Support product recommendations

#### **Buyer**

- 1-click to request quotation
- 1-click to add to sourcing projects
- Compare similar products
- Share via social medias/instant messengers



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# **Marketing Promotion**

Offline Shows | Online Advertisements

## **Targeted Third Party e-Newsletter (eDM)**

Optimise your advertising efforts by sending your marketing messages to the right audience.

- Choose from any 2 Countries, refined by Business Nature and Job Nature
- Send to 3,000 contacts

Listed Price: USD \$1 per email (Min. 3,000 contacts at USD \$3,000)



#### PROFESSIONAL COFFEE MACHINES

No matter how high your demands of coffee may be, there will always be an innovative Nespresso coffee machine to suit your needs. The streamlined design and advanced technology brings the broad variety of aroma's to life in every coffee.

#### Request for more information







#### GEMINI

- ► Recommended for 20+
- ► Double head technology
- with milk frothing function ► Exceptional milk-based

View Details

#### MOMENTO RANGE

- An effortless way to serve coffee at your business
- ► Employs our smartest.
- ➤ Designed with your specific business needs in

View Details

#### AGUILA RANGE

- ▶ Ideal for high volume
- ▶ Up to 4 extraction heads work simultaneously
- ► Unmatched in-cup quality and milk recipes at the touch of a button



### Early successes

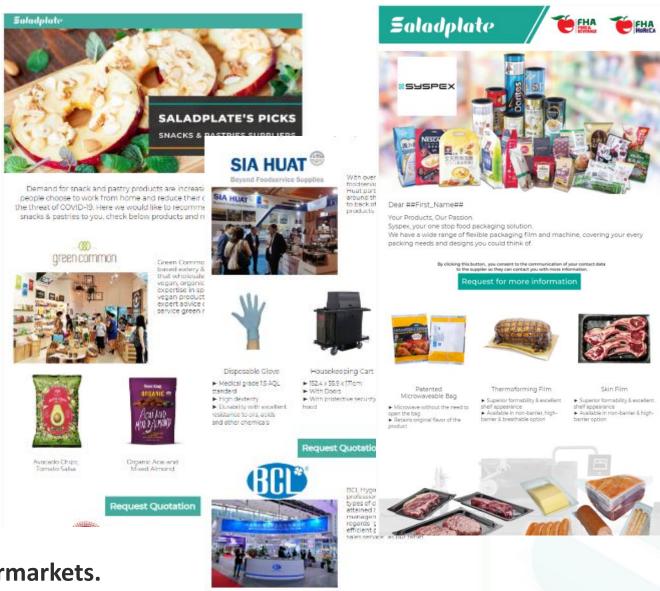
### **Snacks Themed eDM campaign**

- We combined 3 companies all looking for distributors/restaurant/cafes
- Leads Generation: Total 11 leads.
- Green common (5 leads): e.g. Starbucks

#### **Syspex (Dedicated eDM)**

- Promote only 1 company and products
- Lead Generation: 14 leads (hotels and restaurants)

HOT TOPICS: Anything you can find in the supermarkets. Snacks, Drinks, Cleaning products and machinery, Packaging, Online service: online cooking class









### Preparation - Dedicated eDM

- Saladplate digital marketing team will contact client after contract is signed.
- Provide company profile, product photos and description.
- Suggest target audiences by client: title, product interest, etc.
- Confirm the eDM design 2 days before with the client when go to market
- Lead time: 2 weeks
- 3000 contacts from 2 countries

B2B online marketplace brought to you by FHA

### Saladplate





To see the web version, please click her







Looking for grocery and product bads. We have you covered with Detpak's quality range of recyclable paper bags. Food



**Quality Restaurant** 

Lunch boxes and Pail-Paks are versatile and ensure your product arrives at its best. When presentation matters choose



Dear ##First\_Name##

#### SERVING UP YOUR FOOD FOR TAKEAWAY & DELIVERY

At Detpak, we design, manufacture, and supply the foodservice industry with worldclass paper and cardboard packaging products, delivered with the level of service and care you'd expect from a family-owned business like ours. We've been making brands shine since 1948.

As the global impacts of the coronavirus continue to unfold, we are focused on looking after our communities and staying safe. Many governments are requiring businesses to now operate via delivery or takeaway only.

As businesses look to make this move - we can help you get your food on the move.

For a limited time only, Get to purchase a carton (1000pcs/ctn) of 12oz Classic Smooth Double Wall Hot Cup at \$50!\* Usual Price: \$132

By clicking this button, you consent to the communication of your contact data to the supplier so they can contact you with more informati

#### lequest for more information



Detpak Coffee



Grocery & Produce



Quality Restaurant





We all crave our coffee. Detpak

has a great range of takeaway

cups to choose from. Contact us

single wall or double wall styles.

and we can help you choose from

Burgers & DeliveryBags

For food on the move, choose quality food grade paper bags from Detpak. Available in a range of styles and sizes.



Quality Presentation

must - think Detpak. Ensure your dish reflects your brand when



Takeaway Endura Range

Detpak's Endura Range is ideal for takeaway and is all

By clicking this button, you consent to the communication of your contact data to the supplier so they can contact you with more information.

#### equest for more information

#### About Saladplate

Saladplate is an online marketplace designed for Food & Hospitality professionals. Our unique O2O solution is backed by 24 trade shows in Asia, with over 40 years of excellence. We're committed to the digital transformation of the industry we love.

Don't forget to add Saladplate to your safe sender list.

Follow Us



### **Featured Content/Targeted Interview**

Our experience in Food and Hospitality writing allows completion of high-quality feature content in competitive timeframe.

- Article written and sub-edit by Saladplate
- Featured Content: Provide 3-5 bullet points/key focuses
- OR Interview: by email and phone calls
- Includes one round of requested edits
- Includes Saladplate social media promotions
- Article published on Saladplate blog
- Lead time: 4-6 weeks

Listed Price: USD \$4,000+

Additional Service: Translation into Simplified Chinese at USD

\$200



BLOG INDUSTRY NEWS

March 2, 2020 💄 Vvette Po 🔍 0 Comments

#### The Push For Premium: Why Fast-Casual Restaurants Are Heading To Asia











The fast-food industry is being challenged by fast-casual concepts as consumers across Asia and beyond embrace a push for premium.

Along with growing demand for healthier menu choices, the popularity of so-called gourmet burger chains is arguably the boldest trend in the fast-casual restaurant industry right now. And in some Southeast Asian markets, where their brands are not widely known, foreign operators are finding it easier to position themselves in the premium space.



Subscribe Now! Get Weekly Updates for FREE



While it is new-generation brands that are driving growth in the market, the concept has its roots in the fast-food industry's pioneering icon, McDonald's. Founded in 1940, by 2018 its network had expanded to nearly 40,000 stores internationally. But in the early 2000s, in core markets where its presence was mature, the company began to find it hard to drive sales growth, in part due to the restrictions of its price-driven menu offer. Its response was to develop a range of premium menu items, including salads and higher-priced burger products for those customers who wanted a little more than the company's basic fare. A sub brand Signature was launched, offering products such as the Angus Cheeseburger, Angus BLT and Buttermilk Crispy Chicken.

### Preparation for Feature Article

- <u>Bidfood Malaysia Sdn Bhd</u>
   The Content can link it back to Saladplate company profile/product listing.
- Saladplate digital marketing team will contact client after contract is signed.
- Provide 3-5 bullet points/key focuses by client
- Discuss the content draft with the client
- Saladplate content team will do the write up
- Confirmation from the client before we publish
- Lead time: 4-6 weeks



Stanley Ng, Managing Director of Bidfood Malaysia, has been working in the food-and-hospitality industry for 32 years. Bidfood Malaysia is a leading specialty-food importer and distributor, sourcing products worldwide.







aysia MD Stanley Ng (right) with Angliss Asia CEO Johnny Kang

he COVID-19 pandemic has thrown significant uncertainty into the foodservice market with government proof lockdowns decimating travel across Asia and restaurants forced to suspend in-restaurant dining, witching to delivery and pick-up sales only.

The coronavirus pandemic has definitely had a huge impact on our business," says Stanley, "Sales volumes ave dropped tremendously and we cannot know whether our customers will recover even after the Malaysian dovement Control Order (lockdown) is lifted."

#### Visit Bidfood Malaysia Sdn Bhd on Saladplate

4eanwhile, a major challenge for the business is shifting stock at a time when most of its customer businesses ave either suspended operations or are only providing takeaway services. "Moreover, under the MCO, our roducts are not considered "essential ingredients."

Ince the coronavirus pandemic passes and life returns to normal, Stanley is looking forward to expanding lidfood Malaysia's range, with dairy products an early focus.

We do not have a strong range of dairy currently and yes, we'd like to add them to our portfolio," he says.

tanley believes the best way for suppliers to manage their relationships with hotel and restaurant operators is a maintain high efficiency in the supply of services and quality products.



#### About Bidfood Malaysia Sdn Bhd



Mission of the Company

taliver service excellence, he bing our customers to grow and keeping, up with the new trans





### Webinar

Position your brand as an industry expert and connect with prospects actively looking for education on key topics. Webinars are a cost-effective way to engage content that generates a large number of leads and allows you to connect directly with prospects.

#### Two formats:

- Webinar focus on knowledge sharing and trend presentation/panel discussion
- Live streaming focus on product demo and details description on the products features

Listed Price: USD \$5,000+

- Pricing depends on demographic and set up
- Lead time: 4-6+ weeks

### **Preparation for Webinars**

Content Discovery and Target Audience(1 - 2 week)

 Saladplate team will work with you to confirm the webinar topic and details, (e.g. speakers, host, format, target audience and marketing collaborations)

Guest Invitation (2-3weeks)

- Invitation will be sent from Saladplate per agreed demographics, the edm invitation and form will be handled by Saladplate
- Saladplate will invite your target audience and follow up by phone call if necessary

Webinar Go Live

Technical support by Saladplate on the set-up

Reporting & Review (within a week after webinar)

 Saladplate will provide a campaign report and detailed lead information generated by this campaign.

### Google Advertising/ Retargeting Advertising

Saladplate is one of **Google's Partners**. We have a team of dedicated marketing specialists to organise your Google advertising allocation and help **save your advertising cost** to achieve better performance.



- Google SEM targeting B2B buyers from Saladplate database
- Exclusive target audience from Saladplate database remarketing can reach the
  exclusive audience where the company/ marketing agency cannot reach via their
  own Google ad. Campaign

Listed Price: USD \$5,000 min. per year

(subject to 15% handling fee)



# Social Media Posting







Saladplate social medias provide multiple points of connection, linking your brand to professional industry buyers outside of traditional communication channels. Your business building messages will generate interest, drive traffic and build brand awareness.

- Post feeds with hashtags and imagines (max.10)
- Post feeds with hashtags and video (30 sec.)
- Links within the posts are directed to your Saladplate store page
- Translation Service available (Chinese to English)

Listed Price: USD \$1,000 (either imagine or video posting); Translation Fee USD \$200

# Social Media Posting





Saladplate values Chinese-speaking markets, hence providing <u>Line and WeChat as the content center for</u> the China and South East Asia Markets, taking care of each client's habit and need.

#### Line:

Broadcasting

Listed Price: USD \$1,000; Translation Fee USD \$200

#### WeChat (Chinese only):

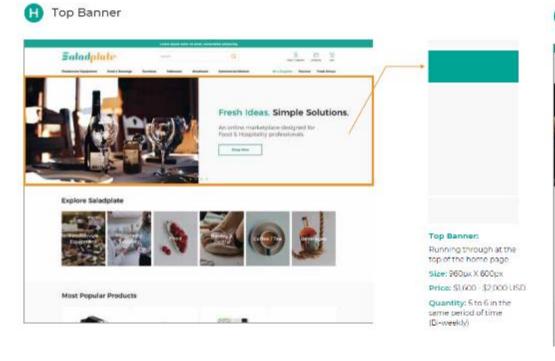
- Featured article with images (max. 5)
- Featured article with images (max. 5) & video

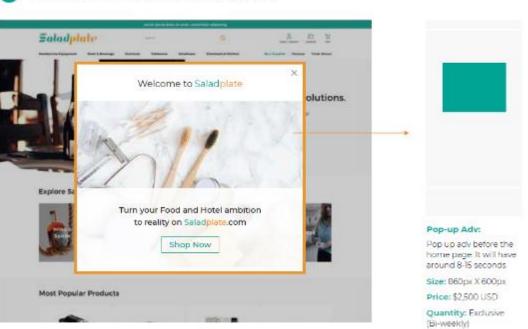
Listed Price: USD \$3,000

Links within the posts are directed to your Saladplate Company page

## Advertising within Saladplate.com

### **Advertise your Brand – Home Page**

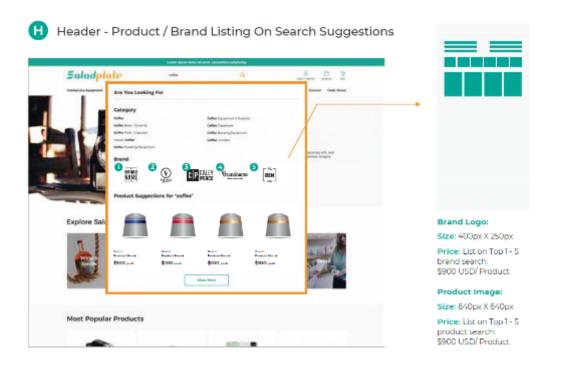


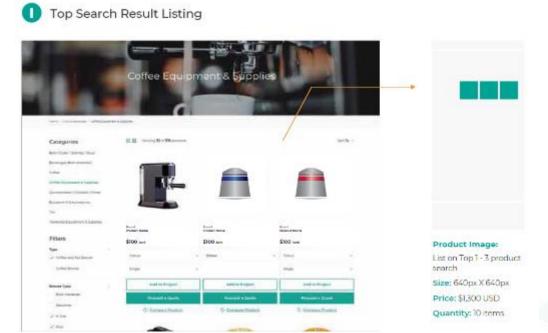


Welcome Adv/ Interstitial (Pop-up Adv)

## Advertising within Saladplate.com

Advertise your Brand – Priority Listing

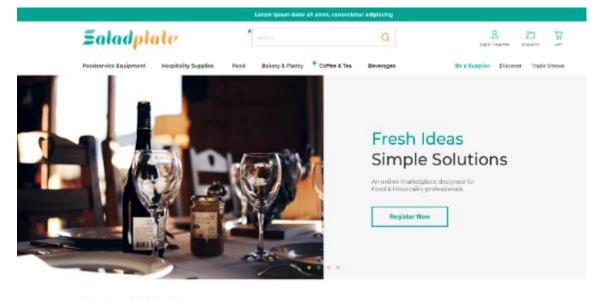




## Saladplate Annual Membership

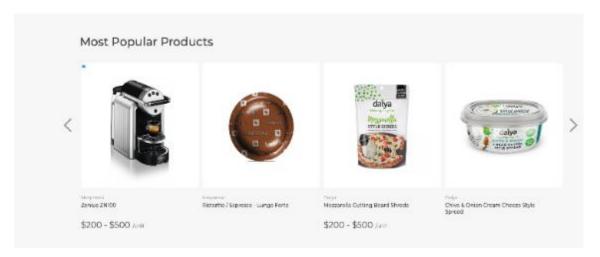
Enjoy one-year subscription to Saladplate Membership plans.

- Sales lead generation
- Easy quote management
- Unlimited product upload
- Create digital proposals
- Create professional digital sales catalogues
- Access to online store reports



#### **Explore Saladplate**





# Basic Membership deals

Membership	Lite	Standard	Premium	Elite/ Pro
Price	Exhibitors: \$1,599 USD / year Non-exhibitors: \$2,399 USD / year	Exhibitors: \$2,899 USD / year Non-exhibitors: \$4,299 USD / year	Exhibitors: \$3,899 USD / year Non-exhibitors: \$5,799 USD / year	Contact Us
Digital proposals management	Limited to 360 Proposals/Year	Limited to 720 Proposals/Year	Limited to 1,300 Proposals/Year	Unlimited Proposals
Quote management	<b>✓</b>	<b>✓</b>	~	<b>✓</b>
Staff accounts	1-3 Logins	4-6 Logins	7-10 Logins	Custom users

# Saladplate

# Thank You

Visit saladplate.com and find us to know more!